



MINUTES OF THE REGULAR MEETING OF THE 911 EMERGENCY TELEPHONE SYSTEM BOARD

April 10, 2025

CALL TO ORDER

A meeting of the 911 Emergency Telephone System Board held on Thursday, April 10, 2025, in Randolph County Boardroom. Chairman Bobby Helmers called the meeting to order at 9:00 a.m.

ROLL CALL

Board members present:	Bobby Helmers Daniel Niemeyer Chad Langerhr Lyn Thies Kelli Wright Chuck Kelley Jarrod Peters
Board members absent:	Sean Lukes (Proxy – Jeremy Kempfer) Andy Gerlach
Others present:	Cindy Wagner, 911 Administrator Sherry Craig, 911 Secretary Jeremy Kempfer, Sparta Police Department

MINUTES

After a review of the minutes from March 13, 2025, by the Emergency Telephone System Board, Chairman Bobby Helmers asked if there were any comments. Bobby Helmers asked for a motion to approve the minutes. Sheriff Peters moved to approve the minutes, seconded by Daniel Niemeyer. Motion carried.

BILLS

After a review of the bills by the Emergency Telephone System Board, Chairman Bobby Helmers asked if there were any questions. Lyn Thies moved to approve the bills, seconded by Chad Langerhr. Roll call vote: Yeas: Bobby Helmers, Daniel Niemeyer, Chad Langerhr, Lyn Thies, Kelli Wright, Chuck Kelley, Sean Lukes and Jarrod Peters. Nays: none. Motion carried.

Public Comment: None

BUDGET

Normal monthly expenditure for March. Motorola consolette was paid on April 11, 2025, at \$10,330.64. Reminder, the E.T.S.B. motioned Radio equipment to be contracted and paid by the Randolph County Sheriff's Office. Reimbursement on the Radio Project is then presented to 911 Office for payment to the Randolph County Sheriff's Office. The consolette gives Randolph County interconnectivity with Starcom. Cindy has been asked to provide the final billing for NG Grant due to the Grant closing out in June. Hubtech will be providing the final bill and a schedule of school visits and labeling.

WASHINGTON COUNTY AGREEMENT

Washington County is asking for a continuing backup agreement to extend to the end of year. Lyn asked about the bid from INdigital to move and install the server at Sparta PD. Cindy stated the preliminary bid was \$5,000.00 to \$7,000.00. Lyn Thies motioned to approve the agreement extension with Washington County, seconded by Daniel Niemeyer. Motion carried.

RC SCHOOL MAPPING PROJECT

On behalf of the E.T.S.B. request, Cindy asked Hubtech if he could honor the pricing to scan SWIC until the expansion was complete. Unfortunately, Hubtech can only honor the current price until April 30, 2025. Hubtech would like to see the E.T.S.B. move forward with scanning the existing SWIC. And when the new expansion is ready it may be less expensive due to size.

Cindy said SWIC is doing their own scanning through AutoCAD. SWIC is willing to share the AutoCAD files, however, didn't know if they would be comparable or interconnect with ESRI. The current SWIC floor plans in Lawman are from 2014. Chuck stated AutoCAD worked better with older versions of ESRI, however it will not work with ArcPro. Sheriff Peters asked if this was within Randolph County 911 budget. Cindy said it could come out of Services Rendered. Sheriff Peters asked for thoughts, he stated all other Randolph County schools would be scanned. Lyn said this could save a life. Sheriff Peters motioned to approve Hubtech scanning SWIC, seconded by Daniel Niemeyer. Roll call vote: Yeas: Bobby Helmers, Daniel Niemeyer, Lyn Thies, Kelli Wright, Chuck Kelley, Sean Lukes and Jarrod Peters. Present: Chad Langerhr. Nays: none. Motion carried.

AMBULANCE REPORT

Chuck stated the mapping link is working better. He is displeased with his current CAD program and is seeking out new vendors. MedStar is now running 90% emergency calls and 10% interfacility. He has met with a new company called DataTech 911, due to the amount of PSAP's MedStar communicates with, in the 4 Counties they serve, the cost is steep. Chuck asked the 911 Directors Office if MedStar installed a NG provider could every PSAPs they communicated with direct dispatch. They said yes. Cindy asked if Chuck was talking about a full answering system, and would it work with each Counties system? Chuck said yes. Cindy stated INdigital provided a quote to MedStar for 2 positions. Chuck said he currently is running 3 positions 24/7. She said this interim period could be a year to a year and a half looking for equipment. Chuck said the current data stream requires the telecommunicators to verify the address before it goes to the map. Cindy explained to the E.T.S.B. when a 911 call goes into the Sheriff's Office and Sparta Pd the call automatically populates on the map. Chuck said when a 911 call is transferred to MedStar it comes in as a data stream, then Zoll CAD takes that information into an emergency call taking window, where the telecommunicator verifies the address and clicks a button that plots it onto the map. Cindy said MedStar holds one of Randolph County's ESRI licenses. Does MedStar want to use that license during this interim period. Sherry said Peter installed the AGOL map years ago. Chuck said a lightning strike hit their system, and it was never reinstalled. Cindy asked if the feed could go to the AGOL map as opposed to Zoll. Cindy said it's approaching a year with MedStar not having the correct road centerlines on their map. Chuck stated he can add them now. Cindy asked how long it would take. Chuck asked for a new road centerline, and he will add it today. Sherry will get Chuck the new roads centerline layer.

Cindy said the ground ambulance agreement states MedStar mapping should always remain up to date. Chuck stated he signed the new agreement.

Chuck said MedStar is up by 40 calls for the first quarter in Randolph County, total 800. Chuck will email his report once Zoll fixes the system.

Yesterday, Chuck had a successful lobby day in Springfield. He was able to speak with several Legislators. Trauma informed care will greatly affect MedStar. Anyone holding an emergency medical service license in Illinois will be required to do trauma informed care. Which is seeing from the perspective of someone who experienced the trauma or been through the trauma. Chuck has spoken with Comwell, they are required to do training yearly. IDPH statute for MedStar will have their training every year for the 4-year license. This is an additional required continuing education for MedStar.

911 GOES TO SPRINGFIELD

911 Goes to Springfield is April 28 and 29, 2025, which hasn't happened in a few years. The Legislative Committee, APCO and INENA are getting this together. Included in the E.T.S.B. packet is Funding 911 Services in Illinois. Cindy asked the E.T.S.B. to review the document. She stated it will be going out to the Legislators. Cindy will be contacting Terri Bryant and David Friess next week. Cindy explained the PSAP cost operation. She thanked Sheriff Peters and Chief Sean Lukes for providing information on what it takes to run an answering point verses 911 funding. The average operating cost across the state by 911 surcharge is 42% and by local taxes is 57%. Inflation shows the surcharge at \$1.92, and the Legislative Committee is asking \$2.50. The amount currently on residents' phone bill is \$1.50. Randolph County 911 gets a portion of the surcharge.

APCO SYMPOSIUM

The APCO Symposium will be in Belleville and is during the week of 911 Goes to Springfield. Daniel will be going.

NATIONAL 911 CONVENTION

The National 911 Convention is in June in California. The National and INENA Conventions are always budgeted. Cindy will review the courses and vendor layout and determine if it would be necessary to attend.

911 OFFICE

Cindy said the 911 Office was complete. She thanked Sheriff Peters. Cindy received a bid from Stiles for a seating area inside the front door before EMA and 911 Office. The bid is \$4,450.00.

LEGISLATIVE

Lyn spoke about telecommunicators CPR training. Chuck said TCPR is being pushed by the American Heart Association to ensure all telecommunicators are trained. The Academy came out with a telecommunicator CPR to comply with the TCPR. Chuck stated it's a new name and is being backed by the American Heart Association. Cindy stated there are bills the Legislative Committee is watching. The SB2500 CESSA bill mental health and development code requires a system for gathering information by the Statewide Advisory Committee to determine the number of instances of mobile mental health relief providers initiating petitions for involuntary commitment. Chuck stated Southern Illinois Healthcare Foundation in Centerville has been given \$19.2 million to add a wing to their hospital dedicated to adolescent behavior health.

EVENTIDE RECORDER

Jeremy Kempfer stated Sparta PD received a letter from Nelson Systems stating it is getting hard to find replacement parts for the Eventide recorder VR740. Nelson wants to know if Sparta PD wants to continue their yearly maintenance agreement or upgrade the recorder. Cindy said both the Sheriff's Office and Sparta PD recorders were purchased 5 years ago with a grant, together they were \$43,796.40. Cindy stated it could be shared. Chuck would like to know when the other PSAPs purchase new recorders. He would like to purchase one at the same time to help drive the cost down. Lyn said this could be looked at for the 2026 budget. Daniel will research.

CHIEF 360

Chad had spoken with Red Bud Fire Chief Sean Landgraf regarding Chief 360. They are looking to intergrade Chief 360 with Lawman which is a \$3,500.00 set up fee, once paid all Randolph County Departments can use Chief 360. Sheriff Peters stated Chief 360 is a more in-depth system showing timelines and updates of calls. Daniel has been working with Chief Sean Landgraf to see if it's cost effective to go to Chief 360 instead of Active 911. Daniel will check the yearly Chief 360 fee.

ONE CALL

Sheriff Peters stated the current alert system in Randolph County has done a good job and he is holding off on pursuing One Call for now. He stated Lyn Thies and Charlie Bargman with Randolph County EMA have done a good job during the recent storms.

MEETING ADJOURNMENT

Chairman Bobby Helmers asked the board for a motion to adjourn. Lyn Thies moved, seconded by Jarrod Peters. Motion carried.