



**MINUTES OF THE REGULAR MEETING OF THE  
911 EMERGENCY TELEPHONE SYSTEM BOARD**

**April 11, 2024**

**CALL TO ORDER**

A meeting of the 911 Emergency Telephone System Board held on Thursday, April 11, 2024 in Randolph County Boardroom. Lyn Thies called the meeting to order at 9:00 a.m.

**ROLL CALL**

Board members present:	Chad Langerhr Lyn Thies Kelli Wright Chuck Kelley Jarrod Peters Marc Kiehna
Board members absent:	Bobby Helmers Mark Prange Sean Lukes (Proxy – Jeremy Kempfer)
Others present:	Cindy Wagner, 911 Administrator Sherry Craig, 911 Secretary Daniel Niemeyer, Randolph County Sheriff's Office Jeremy Kempfer, Sparta Police Department Cole Elder, MedStar Ambulance

**MINUTES**

After a review of the minutes from March 14, 2024 by the Emergency Telephone System Board, Lyn Thies asked if there were any questions or concerns. Lyn Thies asked for a motion to approve the minutes. Marc Kiehna moved to approve the minutes, seconded by Jarrod Peters.

**BILLS**

After a review of the bills by the Emergency Telephone System Board, Lyn Thies asked if there were any questions or concerns. Marc Kiehna moved to approve the bills, seconded by Chuck Kelley. Roll call vote: Yeas: Chad Langerhr, Lyn Thies, Kelley Wright, Chuck Kelley, Sean Lukes, Jarrod Peters and Marc Kiehna. Nays: none. Motion carried.

Public Comment: None

**BUDGET**

March had normal expenditures and revenue. Illinois Funds are doing well. Cindy will be requesting \$6,810.00 reimbursement for remainder of FY24 NG Expenses Grant. Expenses shows Warner Communication work on Campbell Hill paging from last year and communication cable clean up.

**RADIO COMMUNICATION COMMITTEE**

Dan from Zetron is preparing the communication equipment presentation for May 9 meeting. Warner and Walker are expected to be present.

**ESRI**

Peter emailed the estimated breakdown of ESRI distribution costs between departments. Cindy stated in years past 911 paid around \$6,500.00 yearly; however, the price had been lowered. ESRI 911 budget shows \$3,000.00. Marc explained ESRI is the software used for Randolph County GIS mapping. Total ESRI cost is \$40,900.00—911 Office \$6,502.22; Assessor Office \$6,966.67; EMS \$928.89; Highway Department \$1,857.78; Land Resource Management \$22,322.22; Tourism \$464.44; Health

Department \$464.44; Animal Control \$464.44; Sheriff's Office \$928.89. Sheriff Peters motioned to reimburse Randolph County Government \$6,502.22 for ESRI license used in the 911 Office, seconded by Chuck Kelley. Roll call vote: Yeas: Chad Langerhr, Lyn Thies, Kelley Wright, Chuck Kelley, Sean Lukes, Jarrod Peters and Marc Kiehna. Nays: none. Motion carried.

### **TC WEEK**

Telecommunication Week begins next week. The 911 Office will get banners out and purchase Subway gift cards. Marc asked about putting an ad in the newspapers thanking our telecommunicators.

### **APCO SYMPOSIUM**

APCO is holding a Spring Leadership Symposium at Belleville, IL fairgrounds April 30 Telecommunicators day. May 1 is Supervisor/Directors day.

### **INDIGITAL TICKETS**

Sparta PD admin calls had been routing to County when not answered. Indigital increased the ringer time, which should solve the issue.

### **ELLIS GROVE FIRE DEPARTMENT**

Chuck emailed regarding Ellis Grove Fire Department no longer being first responders. Chuck had spoken with Mike Jackson. Ellis Grove Firemen will still help with manpower for cardiac arrest.

### **SPARTA FIRE DEPARTMENT**

Jeremy stated the City of Sparta doesn't want an outside agency or MedStar dispatching out Sparta Fire Department as first responder, due to them not being registered first responders. The Sparta Police Department will dispatch the Fire Department if they are needed for anything.

### **BY LAWS**

Randolph County 911 By Laws were passed out. Lyn said the ETSB should amend the By Laws stating a quorum can be obtained by a phone call as opposed to physical.

### **REGION 6 & 7 MEETING**

Cindy attended the Region 6 & 7 meeting on March 20<sup>th</sup> in Mt. Vernon. Telecommunicator training mandate will be on OneNet online.

Redundancy for the statewide network is a big concern. The FCC is waiting to hear from AT & T on what happened during their large outage several weeks ago.

### **LEGISLATIVE REPORT**

HB5085-Chuck had spoken with Senator Bryant and Representative Friess regarding this bill. IDPH is forcing their National Registry of EMR. Currently, EMR's in smaller communities do not have to pay for their licensure. This bill would require they pay \$88.00 every attempt to take the test and maintain certification every 2 years.

Chuck stated they have lost 6 agencies (EMS) in the last year. New Athens Ambulance will be closing in the next 60 days.

### **CYBERDYNE**

Cyberdyne is being installed at MedStar. This is new software through Priority Dispatch ProQA allowing telecommunicators to video and text with 911 callers.

### **MEDSTAR MAP**

Chuck said MedStar map does not automatically populate. Their telecommunicators have to physically select the button when verifying incoming data. Cindy stated it has not always been like that. Chuck said they only had Illinois in the past; however, when adding Missouri and other Counties the Zoll map no longer populates automatically.

### **988**

Chuck stated MedStar received a 988 call from Chester Police Department regarding an incident on Allendale. MedStar responded to the scene and there was no incident. MedStar called 988 and spoke with a call center in Chicago. The call center sent a message out and later found this incident was in the wrong State and a false call.

### **ECLIPSE**

Marc asked if there was need for first responders during the Eclipse on Monday. Jarrod stated traffic was backed up at Tilden T. Lyn stated initial traffic wasn't bad; however, an hour later when the Carbondale traffic hit it was backed up.

**911 TEXT**

Sheriff Peters stated the Sheriff's Office received a 911 text of a threatening nature towards dispatch. The telecommunicator replied back stated this was an emergency line. This person was arrested a few hours later on other charges. INdigital repaired text print issue and dispatch was able to print the text message and this person will be charged.

**CRITICAL INCIDENT RESPONSE MEETING**

The Sheriff's Office is having a County wide critical incident response meeting on April 23, 2024.

**MEETING ADJOURNMENT**

Lyn Thies asked the board for a motion to adjourn. Marc Kiehna moved, seconded by Jarrod Peters. Motion carried.