



MINUTES OF THE REGULAR MEETING OF THE 911 EMERGENCY TELEPHONE SYSTEM BOARD

December 11, 2025

CALL TO ORDER

A meeting of the 911 Emergency Telephone System Board was held on Thursday, December 11, 2025, at Reids' Harvest House. Chairman Bobby Helmers called the meeting to order at 10:30 a.m.

ROLL CALL

Board members present:	Bobby Helmers Chad Langerhr Lyn Thies Kelli Wright Chuck Kelley Jarrod Peters
Board members absent:	Daniel Niemeyer Sean Lukes (Proxy – Jeremy Kempfer) Andy Gerlach
Others present:	Cindy Wagner, 911 Administrator Sherry Craig, 911 Secretary David Holder, RC Commissioner

MINUTES

After a review of the minutes from November 13, 2025, by the Emergency Telephone System Board, Chairman Bobby Helmers asked if there were any comments. Bobby Helmers asked for a motion to approve the minutes. Sheriff Peters moved to approve the minutes, seconded by Chad Langerhr. Motion carried.

BILLS

After a review of the bills by the Emergency Telephone System Board, Chairman Bobby Helmers asked if there were any questions. Lyn Thies moved to approve the bills, seconded by Sheriff Peters. Roll call vote: Yeas: Bobby Helmers, Chad Langerhr, Lyn Thies, Kelli Wright, Chuck Kelley, Sean Lukes and Jarrod Peters. Nays: none. Motion carried.

Public Comment: None

BUDGET

November 2025 year-end revenue came in under \$9,906.28. The final radio payment was moved to 2026 budget.

Expenses:

Office Equipment amount was due to the Randolph County 911 Office move.

Sheriff's Office and Sparta PD were hardware refresh.

Radio was partial payment.

Services Rendered has \$4970.00 SWIC school mapping, \$1827.00 Chester Early Childhood Center school mapping, \$3,616.00 INdigital dispatch move.

Mobile Phone is \$1077.00 for the sim card in MEVO anywhere.

2026 Budget review:

2026 beginning year balance \$1,441,011.55.

Health Insurance reimbursement increase is due to the renewal Insurance in July and the unpredictability of rates.

School Mapping is lowered due to a portion paid in 2025 and the remaining \$1827.00 is due 2026.

NG Expenses Grant line item - Cindy received word the Expenses Grant includes EMD protocols online. Randolph County 911 was not eligible last year due to transferring medical calls to MedStar. Due to CESSA requirements Randolph County 911 could receive this grant allowance. Priority Dispatch bid is in the packet. MedStar has EMD protocols online for anyone with questions.

The Randolph County Sheriff's Office and Sparta Police Department have EMD flip charts. Included in the packet, is the Lawman integration bid. The State 911 Director stated due to an increase in record keeping and transfers back and forth to 988 the protocol online would be more streamlined.

Priority Dispatch under expenses mirrors the same amount as the NG Expenses Grant, however maintenance was not considered. Chief 360 line item was added.

MEVO backup maintenance covers MEVOs in the PSAPs and MEVO anywhere.

RCSO and SPD Answering Equipment was adjusted from \$20,000.00 to \$10,000.00

Admin Education \$6,500.00.

Services Rendered \$15,000.00

Cindy stated it's time to start looking at new 911 equipment. The APCO National conference in 2026 may be beneficial for 911 equipment. Cindy mentioned attending.

Randolph County 911 expenses at \$815,670.13 with year-end \$1,176,000.00.

Cindy stated the Lawman server was upgraded in 2018 and is having issues. The server was paid by Randolph County 911 at \$15,877.59, however cities benefiting from Lawman reimbursed \$9451.00. \$15,000.00 is in Services Rendered.

Lyn Thies motioned to approve the amended 2025-2026 budget, seconded by Chad Langerhr. Roll call vote: Yeas: Bobby Helmers, Chad Langerhr, Lyn Thies, Kelli Wright, Chuck Kelley, Sean Lukes and Jarrod Peters. Nays: none. Motion carried.

LEGISLATION

A copy of the Legislative calendar was included in packets.

ST CLAIR COUNTY DISPATCH

Randolph County 911 dispatch had concerns over St. Clair County transferring non-emergency calls on 911 lines. Cindy spoke with Herb Simmons, St. Clair County 911 Coordinator who requested a copy of the calls. Cindy will forward the information to Herb.

WASHINGTON COUNTY

INdigital is requesting a conference call with Washington County regarding the server move. Cindy had questions for INdigital due to Randolph County 911 needing new 911 equipment within the next couple years. Is it worth moving the server to Sparta PD. Cost to move the server. Randolph County 911 has MEVO backups. ETSB expressed concerns with moving the server to Sparta PD if soon to be obsolete or replaced.

CAMPBELL HILL FIRE DEPARTMENT

Campbell Hill Fire Department is on the old frequency for Sparta PD paging. They are receiving a lot of static. Several years ago, Randolph County 911 paid to give Sparta PD the capabilities to page Campbell Hill Fire. Campbell Hill Fire wants to receive their pages from Jackson County; however, they would prefer paging from RCSO when the new radio is complete. Cindy will get a call with Al, Warner Communication, Dustin and Lyn.

FIRE DEPARTMENT MAP ACCESS

Hubtech, Inc. ArcGIS web map estimate in packets. The Fire Department map access was requested due to several Fire Departments creating districts for box alarms. Lyn said this is beneficial for the Fire Departments. Sheriff Peters motioned to approve the ArcGIS online Web map for the Fire Departments, seconded by Chuck Kelley. Roll call vote: Yeas: Bobby Helmers, Chad Langerhr, Lyn Thies, Kelli Wright, Chuck Kelley, Sean Lukes and Jarrod Peters. Nays: none. Motion carried.

SERVER INSTALL

The new server is being installed at the Randolph County Sheriff's Office dispatch on December 18th. The electrician will come after installation. Hubtech will hook up and remove the old server.

OBLIQUE VIEW

Obliques have been installed on the map.

KVM SWITCH

The KVM switch install is complete at Sparta PD except for the radio.

CHESTER EARLY CHILDHOOD CENTER

Scanning and drawing is underway. Cindy would like an agreement between the ETSB and school administration stating the schools will notify Randolph County 911 Office of any changes.

THANK YOU

Cindy thanked Sheriff Peters for coordinating the Sheriff's Office and 911 Office upgrade. The work has been streamlined and very impressive. Cindy and Sherry are grateful for the 911 Office. Cindy would like to give a progress report next month at the

Randolph County Board meeting regarding daily operations in the 911 Office. Sheriff Peters explained the renovation in the RC Boardroom.

CHIEF 360

Sheriff Peters spoke with Matt Netch, Chief 360 regarding an update. He stated Randolph Counties target date is January 1, 2026. Peter, Hubtech has been working with Matt regarding integration with Lawman.

MEETING ADJOURNMENT

Chairman Bobby Helmers asked the board for a motion to adjourn. Lyn Thies moved, seconded by Sheriff Peters. Motion carried.