



## MINUTES OF THE REGULAR MEETING OF THE 911 EMERGENCY TELEPHONE SYSTEM BOARD

February 12, 2026

### CALL TO ORDER

A meeting of the 911 Emergency Telephone System Board was held on Thursday, February 12, 2026, in the Randolph County Sheriff's Office training room. Chairman Bobby Helmers called the meeting to order at 9:00 a.m.

### ROLL CALL

Board members present: Bobby Helmers  
Daniel Niemeyer  
Chad Langerhr  
Lyn Thies  
Kelli Wright  
Chuck Kelley  
Jarrod Peters

Board members absent: Sean Lukes  
Andy Gerlach

Others present: Cindy Wagner, 911 Administrator  
Sherry Craig, 911 Secretary  
Jeremy Kempfer, Sparta Police Department

### MINUTES

After a review of the minutes from January 8, 2026, by the Emergency Telephone System Board, Chairman Bobby Helmers asked if there were any comments. Bobby Helmers asked for a motion to approve the minutes. Sheriff Peters moved to approve the minutes, seconded by Daniel Niemeyer. Motion carried.

### BILLS

After a review of the bills by the Emergency Telephone System Board, Chairman Bobby Helmers asked if there were any questions. Chuck Kelley moved to approve the bills, seconded by Lyn Thies. Roll call vote: Yeas: Bobby Helmers, Daniel Niemeyer, Chad Langerhr, Lyn Thies, Kelli Wright, Chuck Kelley, Sean Lukes and Jarrod Peters. Nays: none. Motion carried.

Public Comment: None

### BUDGET

Fire Department ArcGIS was taken out of Serves Rendered. Hubtech, Inc. billed \$437.00 for Sparta PD renovation meeting and Randolph County 911 may have another bill due to Sparta PDs recent power outage. Cindy said it was discovered 911 equipment at Sparta PD was not plugged into the battery backup located under the flooring. During the generator test cycle an issue occurred and position #2 was lost.

### 911 GIS DATA SHARING AGREEMENT

Data sharing agreement between Randolph County ETSB and School Districts will be used if the ETSB chooses to have School Administration sign off when receiving school floor plans. The last page outlines "Recommended Update Platform" when there are room updates/changes. 1<sup>st</sup> Phase could be Read Only with ArcGIS online. This is comparable to the fire department map given by the ETSB and costs \$3,500.00, which would take a few weeks to a month. 2<sup>nd</sup> Phase gives School Administration edit access to their school on the map. Randolph County 911 could monitor when the updates are made. Cost would be \$500.00 per school totaling \$10,000.00. This would need to be a cost for schools to consider. 3<sup>rd</sup> Phase is the Jive app which is a remote program Hubtech created and requires a subscription. The east side of the schools in the County are completed, Hubtech is working on the west side with Sparta High School and Coulterville School on the map. Cindy said the Hubtech contract states the schools will receive a pdf map and a printed copy. Chad would like to look at the initial contract to see what Hubtech is providing. He doesn't have a problem giving the schools a pdf, however phases 2 and 3 should be on the schools to purchase. Chuck agrees the ETSB should have an agreement with the schools. Cindy said the agreement states the schools need to let Randolph County

911 know when there are changes to the map. Sheriff Peters stated Randolph County 911 could provide the schools with a pdf map. Cindy said Randolph County 911 could have the schools sign when receiving the pdf and contact our office with changes. Lyn Thies motioned to release the map as a pdf with a signed agreement, seconded by Chad Langerhr. Roll call vote: Yeas: Bobby Helmers, Daniel Niemeyer, Chad Langerhr, Lyn Thies, Kelli Wright, Chuck Kelley, Sean Lukes and Jarrod Peters. Nays: none. Motion carried.

### **INDIGITAL MAINTENANCE**

INdigital maintenance and support quote \$9,651.90 is budgeted annually and has been paid since the 911 equipment was installed. Solacom software support cost \$10,809.22 was prepaid the last 5 years on contract with INdigital. They covered the amount for Randolph County 911 last year. This year, INdigital states the \$10,809.22 is owed on the Solacom software. Cindy asked INdigital about time and material. INdigital responded they will stop providing software upgrades. Cindy said the recent hardware upgrade for \$42,00.00 needed to happen and will be backed out of any new 911 equipment price. Chuck Kelley motioned to approve the INdigital Solacom software support maintenance, seconded by Sheriff Peters. Roll call vote: Yeas: Bobby Helmers, Daniel Niemeyer, Chad Langerhr, Lyn Thies, Kelli Wright, Chuck Kelley, Sean Lukes and Jarrod Peters. Nays: none. Motion carried.

### **SPARTA PD PSAP**

Cindy spoke with Corey Rheinecker, Sparta City Manager who is willing to work with Randolph County 911 regarding the date to start PSAP construction. INdigital is scheduling 3 months out. Cindy asked Jeremy Kempfer to explain the incident yesterday. Jeremy said the last couple months Sparta PD has had issues with the generator. The generator does a test cycle every Wednesday. The generator would stop/shut down mid test cycle causing a temporary blackout. It was determined to be a low oil pressure switch which was replaced, and the control panel was rebuilt. Yesterday, the generator completed its cycle and shut down when the whole building went black. The transfer box, separate from the generator, broke and didn't flip. Oakley Services rebuilt the transfer box. Jeremy said after the power had been flipped back and forth several times it fried 911 position #2. Cindy said Sparta PD has had an electrical problem for many years. Jeremy said the electrical had been corrected after the tower was hit 15 years ago. Cindy asked how old the generator was, Jeremy thought 1993. After yesterday's incident Peter Hubbard shut down position #1 and plugged it into the battery backup. Kelli stated INdigital is coming today to work on position #2. Cindy referred to the 911 law regarding PSAPs having functional generators. Jeremy stated 5 years ago Sparta PD rebuilt the generator engine. Sparta PSAP renovation INdigital bid is \$3,600.00. Cindy would like to give INdigital the go ahead for June. Jeremy will talk with Corey and get back to Cindy. Sheriff Peters approved the INdigital bid for Sparta PD PSAP renovation, seconded by Daniel Niemeyer. Roll call vote: Yeas: Bobby Helmers, Daniel Niemeyer, Chad Langerhr, Lyn Thies, Kelli Wright, Chuck Kelley, Sean Lukes and Jarrod Peters. Nays: none. Motion carried.

### **WASHINGTON COUNTY 911**

Washington County is waiting on Clearwave to install a circuit. Frontier was at Sheriff's Office doing an audit this past week. Cindy was waiting to hear from INdigital to see if Frontier's audit had to do with the server move.

### **RCSO BATTERY BACK**

Transformer issue with the battery backup at the RCSO. Sheriff Peters said a part was ordered.

### **27' GRANT REQUEST**

Cindy received follow-up inquiries from the State and contacted Priority Dispatch regarding the changes. She said once the EMD integration is started Randolph County 911 will no longer be able to attain the EMD waiver from IDPH to transfer medical calls to MedStar Ambulance. IDPH, Michael Gilbert forwarded the 911 Office a letter stating Randolph County 911 is under the EMD waiver for prearrival transfers to MedStar only until telecommunicators are fully trained on ProQA. Chuck stated he will review the Priority Dispatch bid. He suggested getting the telecommunicators trained on Protocol 41 now. TCPR has 2 options—One is dispatch direct CPR through the Academy (approved by IDPH and Region 4) and two is pay \$50 per telecommunicator through the American Heart Association TCPR. TCPR is required before applying for licensure. Jeremy asked the benefit. Cindy stated within the new law for 988 in 2027 there are no protocols written in the flip charts for behavior health. Protocol 41 is part of the ProQA software. The State Administrator contacted Cindy regarding the grant. Daniel said the ProQA will integrate with Lawman. Jeremy asked if telecommunicators would transfer calls to MedStar. Daniel said yes, this will be a backup. Lyn asked to table this discussion and get a new quote from Priority Dispatch.

### **FEIN**

The State 911 Directors Office is requiring ETSB's apply for FEIN (Federal Employer Identification Number). Randolph County 911 is among the 30% of ETSBs that use County FEIN. Randolph County 911 will need to apply for new Sam and Duns numbers. The FEIN will require new bank signature cards. Randolph County 911 will be able to receive surcharge automatic deposit after this is completed.

### **RCSO RADIO**

Sheriff Peters said tower parts are in and installation will start soon.

### **SHERIFF CONFERENCE**

New 911 rules will mandate 2 telecommunicators on duty 24/7.

### **911 GOES TO SPRINGFIELD**

911 Goes to Springfield is February 24, 2026. 911 is asking the state for surcharge increases to \$2.50, currently at \$1.50.

### **CHIEF 360**

Jeremy asked when Chief 360 will be online. Daniel said it is now; however, he didn't know if Sparta or Chester was pushing to their phones. Daniel will send an email regarding downloading to their phones.

### **STATE 911 STRATEGIC PLAN SHORT TERM AND LONG TERM**

Chuck was privileged to be invited as a member of EMS to talk to the State 911 Strategic Plan Short Term and Long Term on January 30, 2026.

### **MEETING ADJOURNMENT**

Chairman Bobby Helmers asked the board for a motion to adjourn. Lyn Thies moved, seconded by Sheriff Peters. Motion carried.