



MINUTES OF THE REGULAR MEETING OF THE 911 EMERGENCY TELEPHONE SYSTEM BOARD

February 9, 2023

CALL TO ORDER

A meeting of the 911 Emergency Telephone System Board held on Thursday, February 9, 2023 in Randolph County Boardroom. Chairman Bobby Helmers called the meeting to order at 9:00 a.m.

ROLL CALL

Board members present:	Bobby Helmers Mark Prange Lyn Thies Sean Lukes Jarrod Peters Marc Kiehna
Board members absent:	Kevin Miller Mike Hoelscher Chuck Kelley
Others present:	Cindy Wagner, 911 Administrator Sherry Craig, 911 Secretary Daniel Niemeyer, Randolph County Sheriff's Office

MINUTES

After a review of the minutes from January 12, 2023 by the Emergency Telephone System Board, Chairman Bobby Helmers asked if there were any questions or concerns. Chairman Bobby Helmers asked for a motion to approve the minutes. Jarrod Peters moved to approve the minutes, seconded by Marc Kiehna.

BILLS

After a review of the bills by the Emergency Telephone System Board, Chairman Bobby Helmers asked if there were any questions or concerns. Lyn Thies moved to approve the bills, seconded by Mark Prange. Roll call vote: Yeas: Bobby Helmers, Mark Prange, Lyn Thies, Sean Lukes, Jarrod Peters and Marc Kiehna. Nays: none. Motion carried.

Public Comment: None

BUDGET

December - Office equipment showed computers purchased for the Sheriff's Office for Windows 10. Security Camera System was paid out of December.

January - Normal monthly expenditures.

74 CLOUD AND LAWMAN

The RapidSOS and Text to 911 was motioned on 9/19/21 to go with Lawman and a yearly quote of \$1,650.00. Since this was approved and signed off on, the work has been completed and went live 1/19/23. Peter Hubbard and Lawman have now split the services 74 Cloud – RapidSOS \$1,000.00 and Lawman – Text to 911 \$650.00. The pricing hasn't changed; the payout is different from what was motioned. Marc Kiehna motion to approve the separation of 74 Cloud – RapidSOS and Lawman – Text to 911, seconded by Lyn Thies. Motion approved.

Daniel and a few other telecommunicators have had a few things they would like edited. Peter Hubbard has completed some and is still working on other issues. Ex: showing property owners, cursor movement, showing latitude/longitude and layers at

different levels. Peter will do a change log, which will go with the educational guide sent to telecommunicators. Upon completion, Cindy asked if the Sheriff's Office was good for the Web based map to go away. Daniel and Jarrod stated yes. Daniel asked if the telecommunicators were receiving logins for the RapidSOS portal. Cindy and Sherry explained clicking on the IRPV2 on the 74 Cloud map would open the RapidSOS portal.

CAMPBELL HILL FIRE

Al Rosenberger, Warner Communications programmed the radio at Sparta Police Department to page Campbell Fire Department. The 911 Office has been working with Sparta PD to update the SOPs.

TEXT 911 GO LIVE

Cindy prepared a news release for Randolph County 911 Text to 911. She spoke of going to the County Board meeting, talking with the newspapers or putting the information on Facebook pages if this is the direction the ETSB wishes to go. Bobby said Randolph County 911 does not need to over advertise. Lyn stated residents need to know we have it but it is a last resort. Upon final text testing with Sparta PD and INdigital final go live push Cindy will schedule a date to attend a County Board meeting with a 911 update.

TROUBLE REPORTING

The 911 Office is sending a memo to PSAPs asking to be notified when telecommunicators report an incident to INdigital. It's not a problem that telecommunicators report an issue themselves, however the 911 Office needs to be notified as soon as an incident is reported we do not always get the notification from INdigital. If we know, there is a problem we can ensure INdigital follows through in a timely manner.

ADDRESSING

The 911 Office will check to see if road signs have been placed in Phegley Resort. Ronnie White, Randolph County Chairman has been in contact with Roger Hess and was able to help get them ordered.

RANDOLPH COUNTY CEMETERIES

Sherry is working with Arbiter Law Office to address select cemeteries in Randolph County.

LEGISLATIVE REPORT

HB1364 – 988 Task Force. Cindy expressed concern over how 988 rules and regulations are placed on 911. Cindy is on the Region 4 Committee as a PSAP rep.

HB1382 – DHS-Peach Act. Grants for Law Enforcement to lessen first responders to crisis situations.

HB1408 – Open Meetings Act. No physical quorum needed for audio/video.

SB107 – Drones as First Responders.

RADIO COMMUNICATION COMMITTEE

Jarrod stated Daniel has been actively working on MOU's. Daniel stated he is close to being done. He is slowly updating the TICP (Tactical Interoperable Communications Plan). Lyn would like to get a committee meeting scheduled.

Thursday, March 9, 2023 – 9a.m. ETSB meeting and 10a.m. Communications meeting.

STARCOM

Red Bud Fire Chief, Sean Landgraf, contacted Daniel and Jarrod regarding Monroe County switching to StarComm for paging Fire Departments. Randolph County is going to start paging Red Bud Fire and Prairie du Rocher Fire from StarComm.

Randolph County has the StarComm radio and is getting it reprogrammed. Once it is complete, Daniel will let the 911 Office know to change SOPs.

SPD ELECTRICAL

Sparta Police Department takes several electrical hits. Sean stated they have completely blown everything and turned it into insurance twice. Cindy asked if an electrical audit needed to be done. Marc suggested contacting their insurance who may have access to an electrical engineer. Sean will see who owns the tower.

MEETING ADJOURNMENT

Chairman Helmers asked the board for a motion to adjourn. Marc Kiehna moved, seconded by Lyn Thies. Motion carried.