



MINUTES OF THE REGULAR MEETING OF THE 911 EMERGENCY TELEPHONE SYSTEM BOARD

January 11, 2024

CALL TO ORDER

A meeting of the 911 Emergency Telephone System Board held on Thursday, January 11, 2024 in Randolph County Boardroom. Chairman Bobby Helmers called the meeting to order at 9:00 a.m.

ROLL CALL

Board members present:

- Bobby Helmers
- Mark Prange
- Kevin Miller
- Lyn Thies
- Kelli Wright
- Chuck Kelley
- Sean Lukes
- Jarrold Peters
- Marc Kiehna

Board members absent:

Others present:

- Cindy Wagner, 911 Administrator
- Sherry Craig, 911 Secretary
- Daniel Niemeyer, Randolph County Sheriff's Office

MINUTES

After a review of the minutes from December 14, 2023 by the Emergency Telephone System Board, Chairman Bobby Helmers asked if there were any questions or concerns. Chairman Bobby Helmers asked for a motion to approve the minutes. Marc Kiehna moved to approve the minutes, seconded by Jarrold Peters.

BILLS

After a review of the bills by the Emergency Telephone System Board, Chairman Bobby Helmers asked if there were any questions or concerns. Lyn Thies moved to approve the bills, seconded by Kevin Miller. Roll call vote: Yeas: Bobby Helmers, Mark Prange, Kevin Miller, Lyn Thies, Kelli Wright, Chuck Kelley, Sean Lukes, Jarrold Peters and Marc Kiehna. Nays: none. Motion carried.

Public Comment: None

BUDGET

DECEMBER BUDGET: transferring \$900,000.00 into Illinois Funds, interest will post February or March. Cindy will add Illinois Funds interest line item to the budget. GIS Services had maintenance costs out going over slightly. Nelson Systems was paid \$1028.00 as a shared cost between the RCSO and RC ETSB for new channels.

BUDGET BOOK: Normal beginning year review. December 2022 budget approved through budget year-end 2022. December 2023 budget approved through budget year-end 2023. December 2024 budget approved. Monthly spreadsheet reflects through November 2023 year-end at \$1,487,530.86. The next few sheets are the Treasurer's reports. First National Bank of Steeleville and Buena Vista Bank copies ending balance equals our ending balance. The live 911 calls for 2023 at 9951. 2022 live 911 calls were 8294. The Randolph County Sheriff's Office is handling 74% of the calls. Cindy will work on a 5-year projection.

RADIO COMMUNICATION COMMITTEE

Daniel spoke with Richie, Walker Communication regarding sites for repeaters throughout Randolph County. The previous small building housing the old radio equipment has been removed on Hillview Drive. Bill Knowles; Ameren quoted \$300.00 monthly to add equipment to their tower. Daniel said Richie talked about moving the Sparta PD equipment to the Holloway

Rd tower at \$300.00 monthly. The Wine Hill Rd water tower was mentioned. Marc asked about the Shooting Complex and coverage. Daniel stated Richie is still working on the coverage maps from Leonardo. The Ellis Grove water tower building will be too small. Lyn said better off replacing the building. Lyn mentioned adding the radio communication to next month's agenda. Marc stated the ETSB needs time to think over the proposal. Cindy said Randolph County 911 received the NG Grant for equipment due to going NG. As well as Randolph County 911 received the NG Grant for recorders due to going NG. As of today, there are no NG Grants for Radio Communications from the 911 Directors Office. There are many projects in addition to shared radio costs if the 911 funds remain solid. Covering the total cost of radios might delay some projects. Sheriff Peters asked if Randolph County had options at buying as opposed to leasing the radio equipment. Lyn said we should get prices for both. Cindy said on other projects the ETSB has done a one-time cost not recurring. Cindy stated several ETSBs figure the shared radio equipment cost percentage by 911 calls and activity. Kevin said in last month's minutes it stated in 5 years financially Randolph County may be able to afford StarComm. Is the ETSB still looking at that if this system is purchased? Daniel said the State and Motorola are negotiating and may be able to take over the monthly fee for StarComm. If that happens then we can look at StarComm, however we will have a good backup system. Lyn said as long as the StarComm fees are there it's not a possibility. Daniel said one connection for StarComm was almost \$100,000.00 yearly. Kevin said if the ETSB were looking at StarComm in a few years, leasing this equipment would be the better option. Lyn asked the Radio Committee be invited to the next ETSB meeting.

AMBULANCE SERVICE

Chuck passed out the MedStar report. Chuck stated 3 months ago he received a letter from St. Clair County 911, which said MedStar was responsible for EMS in the City of Lenzburg. New Athens Ambulance, which covered Lenzburg, may be closed by year-end. Millstadt Ambulance is also having financial difficulty. Staffing is still a big issue for many services. E. St. Louis/Washington Park was forced on MedStar Ambulance the same way. Jackson County Board just approved to go from 3 ambulances in the County down to 2. They are relying on mutual aids.

CYBERDYNE

MedStar has the new Priority Dispatch Cyberdyne ProQA software allowing the telecommunicator to push a button sending a silent text message to the caller's phone. They click OK to activate the caller's camera to view the scene. Marc asked when Cyberdyne would be used. Chuck said coaching CPR.

ORGANIZATION OF E.T.S.B.

Lyn motioned to reelect Bobby Helmers as Randolph County 911 ETSB Chairman, seconded by Sheriff Peters. Motion carried.

STATE 911 DIRECTOR OFFICE ALERT

The State 911 Director's Office emails alerts to County 911 Administrators. Cindy verified if the emergency personnel on the ETSB received these emails as well. Bobby received the email; however, Sheriff Peters did not. Sheriff Peters asked that information be forwarded to the emergency personnel. Chuck asked if this information came from the STIC. Cindy stated from the State 911 Directors Office.

FY25 NG GRANTS

The criteria is out for the FY25 NG Grants and due February 20, 2024.

Multimedia recording system, which Randolph County 911 has done.

Randolph County 911 may be able to get a portion of the GIS readiness contract covered.

EMD protocol upgrades to support CAD system integration. Cindy has been talking to Chuck regarding this. Chuck had some concerns regarding Power Phones pushing out their total response system. Chuck knows Power Phones are not certified for EMS. Cindy asked about Priority Dispatch. Chuck stated Priority Dispatch has 988 built into it. Cindy said the Sheriff's Office and Sparta PD only have flipcharts for pre-arrival. She is unsure if Randolph County 911 can apply for this grant due to having the medical waiver for prearrival. She will talk with the State 911 Director this morning. There are other protocols beside prearrival, for example fire and police. Daniel said it's an add on to CAD.

Indoor school mapping projects. Daniel stated Chester schools floor plans are on the map. Other school floor plans are under a tab in Lawman. However, there are many schools not completed. Cindy said Hubtech is interested in this project.

CAD to CAD interface-The State 911 Director prefers this be one application if we were to do CAD to CAD with Washington County. It's possible Randolph County 911 could do CAD to CAD with a secondary integration with Zoll at MedStar Ambulance.

RED BUD HOSPITAL ERROR CALLS

Cindy spoke with Jennifer Gregson, Red Bud Hospital Administrator regarding the error calls. She was reaching out to their vendor. The vendor feels there could be a solution; however, they are going to replace the entire phone system next year. She would like to get this resolved. Cindy had spoken with the State 911 Director regarding these calls. This will involve a legislative change due to Kari's Law.

PHEGLEYS RESORT ROAD SIGNS

Going on over two years, Mr. Hess has yet to install road signs at Phegley Resort. Sherry drove the area and took several pictures. Ronnie White, RC Board Chairman spoke with Mr. Hess and initiated him working with the 911 Office in road naming after that point Mr. Hess ordered the road signs through the RC Highway Department and they were picked up. Mr. Hess has expressed concerns of the placement of the signs due to waterlines.

ARCPRO GIS TRAINING

Training will be January 22, 23 and 24 in the Boardroom.

DISPATCH CELL PHONE

The Randolph County Sheriff's Office telecommunicators have their new cell phone. If an officer requests information or a picture, they can notify the telecommunicator on the new cell phone.

CHESTER PD DISPATCH

As of January 1, 2024, the Randolph County Sheriff's Office took over Chester PD dispatch from midnight to 8:00a.m. Chester PD is able to flip a switch and forward the calls to RCSO. Bobby stated they do not intend to getting rid of their dispatch.

MEETING ADJOURNMENT

Chairman Helmers asked the board for a motion to adjourn. Jarrod Peters moved, seconded by Lyn Thies. Motion carried.