



MINUTES OF THE REGULAR MEETING OF THE 911 EMERGENCY TELEPHONE SYSTEM BOARD

July 13, 2023

CALL TO ORDER

A meeting of the 911 Emergency Telephone System Board held on Thursday, July 13, 2023 in Randolph County Boardroom. Chairman Bobby Helmers called the meeting to order at 9:00 a.m.

ROLL CALL

Board members present:	Bobby Helmers Mark Prange Lyn Thies Kelli Wright Jarrod Peters Marc Kiehna
Board members absent:	Kevin Miller Chuck Kelley Sean Lukes
Others present:	Cindy Wagner, 911 Administrator Sherry Craig, 911 Secretary Daniel Niemeyer, Randolph County Sheriff's Office Cody Mahan, Sparta Police Department

MINUTES

After a review of the minutes from June 8, 2023 by the Emergency Telephone System Board, Chairman Bobby Helmers asked if there were any questions or concerns. Chairman Bobby Helmers asked for a motion to approve the minutes. Marc Kiehna moved to approve the minutes, seconded by Mark Prange.

BILLS

After a review of the bills by the Emergency Telephone System Board, Chairman Bobby Helmers asked if there were any questions or concerns. Lyn Thies moved to approve the bills, seconded by Marc Kiehna. Roll call vote: Yeas: Bobby Helmers, Mark Prange, Lyn Thies, Kelli Wright, Jarrod Peters and Marc Kiehna. Nays: none. Motion carried.

Public Comment: None

BUDGET

May had normal monthly expenditures. Surcharge is fluctuating month to month. April \$33,900.00, May \$34,184.81 and July \$32,540.38. Cindy has a call into Sheila, who oversees for the State. June budget shows services rendered amounts for onsite support for Hubtech, 2 licenses and digi-port, Lexipol grant writing and Warner Communications for cleanup at Sparta PD.

RADIO COMMUNICATION COMMITTEE

Daniel had nothing new to report, they are still looking for grants. He is attending the Fire Chief meeting next week to suggest they apply separately for grants. Lyn and Daniel felt the departments needed to divide for individual grants. Daniel had broken down each department for Lexipol. Bobby stated Daniel has done a good job with getting the MOU's organized. Daniel is hopeful for the new-year federal budget grant opportunity. He is getting in touch with Senator Terri Bryant's Office regarding COVID money. Cindy is hearing the state may be doing something with the user fee for StarCom. Cindy asked if the Lexipol cost was yearly. Daniel said the cost was for one grant, which Randolph County will own after submission.

STATE 911 ADMINISTRATIVE REPORT

The State NG 911 project is bringing all Counties onto the AT & T network. (Statewide network) Randolph County 911 is NG ready; INdigital is facilitating this through the State. PSAPs transitioned to the State 41 with 79 left to go. INdigital Geospatial routing project has to do with mapping data. Randolph County testing with the State went well. The July schedule doesn't have Randolph County listed, do to already having NG 911 equipment. We will go through INdigital. Our hurdle will be Solacom i3 release currently being tested in the lab. Cindy will contact Jim Tolkinson, INdigital regarding Randolph County 22.0 release. The Network-to-Network Interface CSI has been working through INdigital to get online. NINGA is the same type of group up North. A question about redundancy has been asked many times from other Counties and backing each other up. Randolph County and Washington County have INdigital backing each other up. The CSI group back each other up. What if something happens to the INdigital network? They have redundancy built out in the Northern part of the State through AT & T.

TELECOMMUNICATOR TRAINING

Illinois put a Committee together regarding telecommunicator training and curriculum. They created a spreadsheet for entry level and supervisory regarding scope of practice, education, experience, certification and licensing. Randolph County telecommunicator mid-year training totals were passed out. Each telecommunicator is required to have 24 continued education hours annually.

VERIZON WIRELESS

Recently, Cindy's Verizon Wireless test calls were pinpointing 7 or 8 miles from her location. On a conference call with INdigital, it was mentioned this is a problem across the National with Verizon Wireless. Chris, Jefferson County is filing against Verizon Wireless with a number of other Counties. Cindy will keep an eye on this.

ERROR 911 CALLS

The Randolph County Sheriff's Office is still receiving 911 calls from Mental Health due to the dial out 9. Red Bud Hospital is having the same issue as well. The 911 Office will make Red Bud Hospital aware of the error 911 calls. Cindy has spoken about this at an Advisory Meeting and was informed this issue will be addressed at a later date.

CESSA

CESSA continues to be greatly concerned regarding rules for response to behavioral health calls. A lawsuit was filed in DC from the American Disability Act regarding long wait times and lack of mental health care. They are talking about when a medical professional show up to an emergency verses a Police Officer.

TEXT SERVICE

Randolph County 911 Text services has been online since June 20, 2023. Text totals have been added to monthly live calls form. Solacom is still looking at text translation, speaker volume and audio for reply texts. Cindy said it has been awhile since Randolph County has done a press release on 911 education, which happens in April. Cindy asked the ETSB if they wanted to give an overview of texting only or a weekly release where we educate regarding the different types of phones and what to expect when you call from each phone. Marc Kiehna recommended to start with just the texting and give the full report in April. Cindy asked Jarrod his opinion. Jarrod will get back with Cindy regarding the press release.

SWITCH

CTS has ordered the final switch and will move on with more clean up at the Sheriff's Office.

INTERNET UPGRADE

Internet upgrade has been completed in Randolph County.

ARCGIS ONLINE MAP

Monday/Tuesday of next week the ArcGIS Online Map will be disconnected. Jarrod, Daniel and Kelli agreed time to disconnect the old online map.

MEETING ADJOURNMENT

Chairman Helmers asked the board for a motion to adjourn. Marc Kiehna moved, seconded by Jarrod Peters. Motion carried.