



**MINUTES OF THE REGULAR MEETING OF THE
911 EMERGENCY TELEPHONE SYSTEM BOARD**

June 13, 2024

CALL TO ORDER

A meeting of the 911 Emergency Telephone System Board held on Thursday, June 13, 2024 in Randolph County Boardroom. Chairman Bobby Helmers called the meeting to order at 9:00 a.m.

ROLL CALL

Board members present:	Bobby Helmers Mark Prange Chad Langerhr Lyn Thies Kelli Wright Chuck Kelley Jarrod Peters Marc Kiehna
Board members absent:	Sean Lukes
Others present:	Cindy Wagner, 911 Administrator Sherry Craig, 911 Secretary Daniel Niemeyer, Randolph County Sheriff's Office Charlie Bargman, City of Chester EMA

MINUTES

After a review of the minutes from May 9, 2024 by the Emergency Telephone System Board, Chairman Bobby Helmers asked if there were any questions or concerns. Bobby Helmers asked for a motion to approve the minutes. Lyn Thies moved to approve the minutes, seconded by Sheriff Peters.

BILLS

After a review of the bills by the Emergency Telephone System Board, Chairman Bobby Helmers asked if there were any questions or concerns. Marc Kiehna moved to approve the bills, seconded by Mark Prange. Roll call vote: Yeas: Bobby Helmers, Mark Prange, Chad Langerhr, Lyn Thies, Kelli Wright, Chuck Kelley, Jarrod Peters and Marc Kiehna. Nays: none. Motion carried.

Public Comment: None

BUDGET

INdigital maintenance paid in May. Additional money was moved into the Illinois Funds as instructed by the ETSB. We understand Ashley Pickering, Treasurer's Office, may have accepted another position.

RADIO COMMUNICATION COMMITTEE

Lyn stated the Committee has an RFP (Request For Proposal) they are fine-tuning. The bids will go through the Sheriff's Office and Randolph County 911 will reimburse. Lyn hopes to post the RFP in 2 or 3 weeks.

MAPPING

Daniel reported individual trailer addresses aren't showing on the 911 map. Sherry stated you should be able to click on the address point.

AT & T OUTAGE

Daniel asked about the last AT & T outage. Cindy said the State of Illinois has chosen AT & T for the statewide network. There are concerns with the redundancy; AT & T is the State backup. This last outage turned into a FCC nationwide outage, which was possibly put out in error. Cindy forwarded through the Legislative Committee and Cindy Barbara Brelle; Illinois 911 Director the span of time Randolph County had issues. AT & T's notification system needs an overhaul. Counties are questioning whether to put these issues out to the public. Sheriff Peters asked about radio communications and P25 radios. Charlie stated they are set up similar to StarComm. Sheriff Peters asked when the cell towers go down does that effect radios. Charlie stated they are separate equipment.

VERIZON OUTAGE

Charlie asked if Cindy had heard anything from Verizon regarding Chester's localized outage. Cindy stated local exchanges were affected by the outage. Charlie explained the outage was noticed shortly before a storm came through and lasted 72 hours. Randolph County 911 did receive a ticket number. Verizon sent a tech out on Tuesday.

PHEGLEY RESORT

Cindy and Sherry visited Phegley Resort checking road signs and address points. A letter was sent to Mr. Hess with the listing lot numbers.

CESSA

Cindy attended Region 4 CESSA meeting in Granite City at Chestnut Health Systems. There are so many aspects of behavior health issues after the call is placed –housing, transportation, essential needs for patients, clothing, medicine, toiletries. Representatives from Chestnut explained their jobs. They spoke about specific programs and developments. They mentioned Alton Sacred Spaces of Care provides for many of the patient needs. There is a pilot program in East. St. Louis and other parts of Illinois for this care. They are starting to engage people at bus stops asking if they need assistance or help. The 988 Regional answering system is now PATH it will be changing to Center Stone in July. Cindy explained at the CESSA meeting Randolph County 911 Office received a voicemail from 988 Maryland regarding a patient in Steeleville, IL. 988 Maryland did get ahold of the RCSO regarding this patient. Cindy asked why 988 is not asking the State for PSAP directories already in place. They are building a dispatch protocol through power phone and priority dispatch. The State 911 Director has asked each County for a report regarding suicides and attempted suicides. Cindy spoke with Daniel and Sparta PD regarding stats. The majority of these are put under medical. Daniel stated the suicidal subjects could be broken out; however, mental health calls will go under medical. Another concern is the mobile unit teams not being able to file a petition for admittance. Chuck stated they could file in Missouri but not Illinois. Chuck stated MedStar does track by nature of call. MedStar averaged 240.9 behavior health calls, psychiatric emergencies each month in 2023. MedStar ran 2409 calls from January to October 2023. He will email Randolph County 2024 information to Cindy.

TEXT

Cindy completed the text to 911 registration with the FCC for Randolph County 911 PSAPs.

PSAP CELL PHONE

Several months ago, Kelli Wright mentioned the need for a cell phone at Sparta PD during outages. Kelli spoke with Sean Lukes and Jeremy Kempfer regarding the need. There was an issue when 911 and admin lines were down and the only form of communication was through the dispatcher's private cell phones. Sheriff Peters stated the RCSO dispatch cell phone is working well. Lyn stated the ETSB could furnish and pay the monthly bill. If the dispatchers use their personal phone, it's subject to subpoena and seizure. Kelli will speak with Sean Lukes and Jeremy Kempfer.

EMA

Sheriff Peters welcomed Charlie Bargman to Randolph County EMA

COUNTY ONE CALL SYSTEM

Sheriff Peters researched one-call systems. City of Chester uses Code Red. Cost goes by population and Chester's cost runs \$3,000.00 annually. Marc would like the radio RFP completed and then see a couple one-call presentations.

TC TRAINING

Telecommunicator training sheets were passed out.

JULY ETSB MEETING

July ETSB meeting is moved to July 18, 2024.

MEETING ADJOURNMENT

Chairman Bobby Helmers asked the board for a motion to adjourn. Sheriff Peters moved, seconded by Lyn Thies. Motion carried.