



**MINUTES OF THE REGULAR MEETING OF THE  
911 EMERGENCY TELEPHONE SYSTEM BOARD**

**March 14, 2024**

**CALL TO ORDER**

A meeting of the 911 Emergency Telephone System Board held on Thursday, March 14, 2024 in Randolph County Boardroom. Chairman Bobby Helmers called the meeting to order at 9:00 a.m.

**ROLL CALL**

Board members present:	Bobby Helmers Mark Prange Chad Langerhr Lyn Thies Sean Lukes Marc Kiehna
Board members absent:	Kelli Wright Chuck Kelley Jarrod Peters
Others present:	Cindy Wagner, 911 Administrator Sherry Craig, 911 Secretary Daniel Niemeyer, Randolph County Sheriff's Office Danny Valleroy, Land Resource Management Amy rice, Land Resource Management Jason Schlesinger, Coulterville Police Chief

**MINUTES**

After a review of the minutes from February 8, 2024 by the Emergency Telephone System Board, Chairman Bobby Helmers asked if there were any questions or concerns. Cindy had a correction for GIS FY24 Expenses Grant submitted \$7,500.00 for reimbursement. Chairman Bobby Helmers asked for a motion to approve the minutes as amended. Lyn Thies moved to approve the minutes, seconded by Mark Prange.

**BILLS**

After a review of the bills by the Emergency Telephone System Board, Chairman Bobby Helmers asked if there were any questions or concerns. Marc Kiehna moved to approve the bills, seconded by Lyn Thies. Roll call vote: Yeas: Bobby Helmers, Mark Prange, Chad Langerhr, Lyn Thies, Sean Lukes and Marc Kiehna. Nays: none. Motion carried.

Public Comment: None

**BUDGET**

February revenue is 2 months of payments at \$64,551.24. Illinois Funds interest is doing well. NG Expenses Grant of \$7,500.00 was received for GIS services.

**RADIO COMMUNICATION COMMITTEE**

Lyn would like to meet with Cindy and Sheriff Peters to work on the RFP. Marc Kiehna asked about Zetron. Cindy stated Sparta PD uses Warner Communication, which is a dealer and installed Zetron radio. Zetron's presentation was moved to Thursday, May 9, 2024

**ESRI**

ESRI licenses is renewed every 3 years. Danny, Land Resource Management is working with Jordan Scherle, IT and Peter Hubbard regarding the renewal. Peter has configured a spreadsheet, however needs more time to look at the specifics of which

Departments have what software. Randolph County 911 budgeted \$3,000.00, which the payment runs around \$2,800.00. In the past, Randolph County 911 has paid as much as \$6,000.00 annually. Danny briefed the formula. Marc asked about the deadline for the use of the software. Danny stated Chris Koester, Assessor reached out to ESRI regarding the deadline. ESRI requests an approval letter from the Randolph County Board stating they are working on the payment. Marc stated this software allows changes to the mapping system. Once Peter has the new figures, Marc would like to bring this back to the ETSB for approval of Randolph County 911 reimbursement amount.

#### **EPRC (ENHANCED PSAP REGISTRY AND CENSUS)**

NENA (National Emergency Number Association) EPRC is a secure database, web portal and map containing information about Public Safety Answering Points throughout the United States. It allows the telecommunicators to locate and contact other PSAPs during critical transfer situations.

#### **AMPLIFY FUND**

Cindy was able to go online to submit the FY25 grant for GIS services at \$24,000.00 and School Mapping at \$99,000.00.

#### **MEDSTAR MAP**

MedStar Zoll map has had an issue not populating Randolph County 911 data/location. They are having difficulty getting it resolved. The telecommunicators have to copy and paste the ALI into Zoll to get the map to populate. The 911 Office sent a memo asking telecommunicators to verify the location, call back number and nature of the call with MedStar. Chris Braun, MedStar IT and INdigital have been working on this issue for several weeks.

Cindy followed up on a heart-cardiac call located on Buena Vista. Telecommunicators stated MedStar was 20 minutes out, however further investigation showed another MedStar ambulance at Chester Hospital on another call. Cindy spoke with Patty, MedStar Ambulance; she confirmed an ambulance was at Chester Hospital and their resources were depleted.

#### **RED BUD HOSPITAL ERROR CALLS**

Red Bud Hospital issue with the dial out has been fixed.

#### **INTRADO ADT**

Intrado ADT has an alarm processing overview. The PSAPs will receive details of an alarm notification via text, rather than a voice call. The 911 Office will continue to work with Intrado to complete this connection.

#### **STATEWIDE 911 NETWORK**

Statewide 911 network is AT & T. More PSAPS continue to be moved over to the statewide network. Redundancy is an issue brought up many times. A nationwide outage happened on February 22. Questions are being forwarded to the State asking if they have a backup and will they pay for County backup.

#### **LEGISLATIVE UPDATE**

HB5128-Amends the ETS Act. A County Sheriff has to be on the 911 Board. There are concerns this would limit outside members.

SB3240-Amends the Emergency Management Act. Renaming EMA and Office of Homeland Security. Adding responsibility to EMA regarding radiation safety.

HB5414-Amends County codes and Illinois Municipal codes. Regarding renters.

SB3201-Autisium training for police.

Open Meetings Act-911 and County Government.

Daniel asked if the bill passed recognizing telecommunicators as First Responders. Cindy stated one had passed for telecommunicator recognition day only, however it doesn't put telecommunicators in the class as a First Responder as being recognized through retirement and benefits.

#### **CESSA**

The Standards and Protocol Committee continue to work with Power Phone and Priority Dispatch risk levels for 988 and 911. Whatever level the call is on is how you handle it. The active date has been pushed to June 2025.

#### **MEETING ADJOURNMENT**

Chairman Helmers asked the board for a motion to adjourn. Marc Kiehna moved, seconded by Lyn Thies. Motion carried.