



**MINUTES OF THE REGULAR MEETING OF THE
911 EMERGENCY TELEPHONE SYSTEM BOARD**

September 12, 2024

CALL TO ORDER

A meeting of the 911 Emergency Telephone System Board held on Thursday, September 12, 2024 in Randolph County Boardroom. Chairman Bobby Helmers called the meeting to order at 9:00 a.m.

ROLL CALL

Board members present: Bobby Helmers
Chad Langerhr
Lyn Thies
Kelli Wright
Chuck Kelley
Jarrod Peters
Marc Kiehna

Board members absent: Mark Prange
Sean Lukes (Proxy – Jeremy Kempfer)

Others present: Cindy Wagner, 911 Administrator
Sherry Craig, 911 Secretary
Daniel Niemeyer, Randolph County Sheriff's Office
Charlie Bargman, Randolph County EMA
Jeremy Kempfer, Sparta Police Department

MINUTES

After a review of the minutes from August 8, 2024 by the Emergency Telephone System Board, Chairman Bobby Helmers asked if there were any questions or concerns. Bobby Helmers asked for a motion to approve the minutes. Lyn Thies moved to approve the minutes, seconded by Sheriff Peters.

BILLS

After a review of the bills by the Emergency Telephone System Board, Chairman Bobby Helmers asked if there were any questions or concerns. Marc Kiehna moved to approve the bills, seconded by Chad Langerhr. Roll call vote: Yeas: Bobby Helmers, Chad Langerhr, Lyn Thies, Kelli Wright, Jarrod Peters and Marc Kiehna. Nays: Chuck Kelley. Motion carried.

Public Comment: None

HUBTECH, INC. PRESENTATION

See attached.

BUDGET

Cindy amended July 2024 budget as requested by the E.T.S.B. In red, Dispatch Center is amended by \$281,932.35, which was the down payment for Radio Equipment. This line item had \$5,000.00 before the amendment. Hubtech requires a \$50,000.00 down payment with work to begin immediately. GIS Services was amended to add that amount to the already \$24,000.00. Randolph County 911 received final notification for the full school mapping grant award of \$99,000.00. The signatures will take about 3 weeks. Lyn commented the \$50,000.00 would pay out of the FY24 budget and the remainder will be paid out next years. Sheriff Peters motion to go forward with the School Mapping project, seconded by Chuck Kelley. Roll call vote: Yeas: Bobby Helmers, Chad Langerhr, Lyn Thies, Kelli Wright, Chuck Kelley, Sean Lukes, Jarrod Peters and Marc Kiehna. Nays: none. Motion carried. Lyn Thies motioned to amend this year's budget to reflect the total \$631,388.60 for mapping and radio equipment, seconded by Sheriff Peters. Roll call vote: Yeas: Bobby Helmers, Chad Langerhr, Lyn Thies, Chuck Kelley, Sean Lukes, Kelli Wright, Jarrod Peters and Marc Kiehna. Nays: none. Motion carried.

August budget – Surcharge revenues came in at \$69,080.31 with 2 checks. Administrative line items reflects 3 pays. The Sheriff's Office and GIS Services amendments. The 911 Office balances with the Treasurer's Office monthly, however the bank balance is

off by \$10,000.00. Due to the checks cut from the general fund opposed to 911 fund. The Treasurer's Office will go back and clear this up by the end of the month.

LEGISLATION – 1325

The Legislative Committee meets every Tuesday. We have gone over Part 1325; this is one of many parts to the State of Illinois 911 rules. It's all regulatory to 911 standards. 1325 is lengthy with the changes the State 911 Director's Office has proposed. INENA (Illinois National Emergency Number Association), APCO (Association of Public Safety Communications Officials) and The Sheriff's Association view this to be an overreach of the ISP. It is being looked at very closely. 1325 is standards of service applicable to 911. There are concerns with compliancy, asking more from each County in regards to records and reports, inventory and audits of funds. Several questions regarding whom the system liaison would be due to added responsibility. Passing one standard for Counties and municipalities that function differently across the state will be an issue. Telecommunicator training curriculum has been written and will be online. Town Hall meeting to discuss is set for September 27th 10am-1pm.

ADVISORY BOARD

The Advisory Board met this Monday in Springfield. They will not have comments ready. After September 27th meeting the Board feels all the comments will be collected. They will forward them to the State 911 Director.

WASHINGTON/RANDOLPH

Cindy was on a conference call yesterday with Ryan Wiedwilt, Washington County ETSB Chairman, and Janessa Clary, Washington County 911 Administrator. They have appreciated Randolph County 911 partnership and will be going on their own with the next 911 equipment. They no longer wish to have a contract with Randolph County 911 and are looking at Clinton County as their backup. Washington County has changed a number of applications over the past few years and not always been forthcoming with the information. Cindy stated Randolph County 911 has function for many years on our own with 2 PSAPs that back one another up; this will not be an issue. There is a lot to consider with respect to 911 equipment and approaching the 911-equipment maintenance up in February 2025. INdigital will have options for Randolph County 911. Cindy was given a bid preliminarily for new 911 equipment at \$250,000.00. Cindy mentioned Randolph County 911 is researching Vesta opposed to Solacom equipment. The contract with Washington County states they give 6 months' notice. Ryan Wiedwilt is working on that letter. INdigital will give us several options for new 911 equipment and refresh. Cindy is in the process of getting budget numbers ready for next year. She can add \$250,000.00 to the budget or it can be amended. Cindy stated INdigital is calling it an equipment refresh. Kelli stated Vesta was definitely more user friendly. Randolph County 911 will need to file a modification plan with the State for Washington County/Randolph County change.

BLACKBOX

Cindy would like to ask INdigital if they have a solution similar to the Blackbox, which can take several different computers to one mouse and keyboard. Daniel had requested this a while back.

INDIGITAL

Cindy introduced Jodi MooMaw, Project Director and Jodi introduced Jonathan Skeens, Account Sales Rep for INdigital. Jodi stated Washington County might choose to go with Vesta and Clinton County as their backup. Washington County told INdigital they budgeted to move Randolph County A site from Washington to Randolph. Randolph County will then have both their A and B server sites in Randolph County. Jonathan stated project #1 is moving the Washington County server to Randolph County. Marc asked if there was a time frame, does Washington County need to keep A in their area before it's moved. Jonathan said there are a lot of moving parts on Washington County's side. They are remodeling and need to be out of their current location after the New Year. Hopefully, their new 911 equipment will have been installed in a new location, which is the current Ambulance Service. Marc asked what type of space the server requires. Jonathan said that would be answered by a site survey. Lyn asked if there was an advantage to putting the server in Sparta or Chester. Jonathan said the advantage would be if the servers were at different locations and a lightning strike hit one spot, it wouldn't hit the other. The disadvantage comes from an additional cost of licensing for Geo redundant and techs travel time. Randolph County is less dependent on the Geo redundant nature because we have Mevo backup. Cindy asked if there was a Mevo option for Vesta. Jodi said yes, Mevo could be with any call handling equipment. Marc asked about purchasing another license. Jonathan stated there might be license changes; he will work with Solacom on this issue. He said there would be no changes to the current ESInet for Randolph County 911. Cindy asked about the new Solacom Messenger Suite, which is text from 911, picture and recording videos, streaming videos. Vesta has the same. Jodi stated yes and there is another new CPE vendor called Resilient. Cindy asked about the CSI group upgrade and if they went with these changes. Jodi stated some went with video and pictures some did not. However, no one is live with the video and pictures. Jonathan stated INdigital has 3 call handling systems Solacom, Vesta and Resilient. Randolph County 911 is coming up on the 5-year refresh. It is highly recommended after 5 years to get new servers. Cindy asked about the refresh. Jodi stated it is the Counties choice to switch to a new hardware system or do a product refresh. Cindy asked about the cost. Jonathan said if you get new call handling equipment you have to purchase new licenses. A refresh doesn't require new licenses. Bobby asked if INdigital could get Randolph County 911 a price on the refresh. Jarrod asked for a price on Vesta equipment.

STATEWIDE NETWORK

Cindy said it was her understanding Randolph County 911 is on the statewide network. Jodi stated Randolph County 911 is on INdigital's network. Cindy had spoken with Cindy Barbera-Brelle regarding Washington County not wanting to continue backing Randolph County, Cindy BB responded to Cindy Wagner, "when you want to go on the network let her know". Jodi said Cindy BB is saying if you want to switch from INdigital's network and go to AT & T's network let her know. Cindy asked if INdigital and Randolph County 911 was on the statewide network. Jodi stated yes when the state signed the contract with AT & T, it meant every County that wasn't on a 911 network (service provider) had to go with AT & T.

ST. CLAIR COUNTY TESTING

Cindy asked about the testing with St. Clair County. Jodi asked for help in getting response from St. Clair County. Chuck asked if they had worked with Randy Randolph. Jodi stated she had not. Cindy said currently Randolph County 911 transfers to St. Clair County go through the 7-digits. Jodi said yes, they do not receive ANI/ALI. St. Clair County's CPE will have to make changes as well as INdigital.

MISSOURI INDIGITAL

Curt Wolfenberger had mentioned Randolph County 911 would have a better connection to Missouri. Jonathan stated several Missouri Counties have chosen to go with INdigital as their ESInet provider. Cindy said 911 calls off the bluff in Prairie du Rocher go to Missouri, is that a tower situation. The towers hit are in Missouri. Jodi asked the 911 Office to put a ticket in with INdigital, Angie. Call examples need to be included. Angie will be able to look at the tower. Cindy stated we would do a series of test calls.

RESIGNATION

Bobby stated the ETSB has received a resignation letter from Mark Prange. Marc thanked Mark Prange for his years of service on the ETSB.

MEETING ADJOURNMENT

Chairman Bobby Helmers asked the board for a motion to adjourn. Lyn Thies moved, seconded by Sheriff Peters. Motion carried.